Bitrix24 🕐

UPDATED PLANS AND TOOLS

Aug 2024

Information on the plans and features is valid as of August 1, 2024. For the actual plans, features, and pricing, please follow this link https://www.bitrix24.com/prices/

| The tool is not available on this plan anymore | The tool limit has been changed | The tool is now available on this plan |

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
COLLABORATION						
FEED						
Comments	➕	➕	➕	➕	➕	➕
Share with colleagues	➕	➕	➕	➕	➕	➕
Announcements	➖	➖	➕	➕	➕	➕
Video announcements	➕	➕	➕	➕	➕	➕
Likes and reactions	➕	➕	➕	➕	➕	➕
Polls	➖	➖	➕	➕	➕	➕
Appreciation badges	➕	➕	➕	➕	➕	➕
CoPilot in Feed	➕	➕	➕	➕	➕	➕
CALENDAR						
Event planner	➖	➖	➖	➕	➕	➕
Instant synchronization with external calendars (Google Calendar, Apple iCloud, Microsoft Office 365)	➕	➕	➕	➕	➕	➕
Open slots	➖	➖	➖	➕	➕	➕
Shared slots	➖	➖	➖	➕	➕	➕
Event invitation by email (iCalendar)	➖	➖	➖	➕	➕	➕
Custom event location	➕	➕	➕	➕	➕	➕
Configurable meeting room list	➖	➖	➖	➕	➕	➕
Calendar access permissions	➕	➕	➕	➕	➕	➕
DRIVE						
Available online storage space	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
Company Drive	➖	➖	➖	➕	➕	➕
Employee Drive	➕	➕	➕	➕	➕	➕
Workgroup Drive and Project Drive	➕	➕	➕	➕	➕	➕

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB

COLLABORATION

DRIVE

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Desktop app for Windows	⊕	⊕	⊕	⊕	⊕	⊕
Desktop app for macOS	⊕	⊕	⊕	⊕	⊕	⊕
File synchronization	⊕	⊕	⊕	⊕	⊕	⊕
Share files and folders across employees and departments	⊖	⊖	⊖	⊕	⊕	⊕
Advanced access permissions	⊖	⊖	⊖	⊕	⊕	⊕
Public file sharing	⊖	⊖	⊖	⊕	⊕	⊕
Public folder sharing	⊖	⊖	⊖	⊕	⊕	⊕
Version history storage limit	⊖	⊖	90 days	90 days	90 days	90 days
Version history storage limit for files used in tasks, calendars or Feed	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Keep deleted files in the recycle bin	30 days	30 days	30 days	30 days	30 days	30 days
Restore deleted files from recycle bin	⊕	⊕	⊕	⊕	⊕	⊕
Integration with third-party online storage services (One Drive, Google Drive, Dropbox)	⊖	⊖	⊖	⊕	⊕	⊕
Document preview	⊕	⊕	⊕	⊕	⊕	⊕
Video file conversion size limit	300 MB	1 GB	1 GB	1 GB	1 GB	1 GB
Google Docs integration	⊖	⊖	⊖	⊕	⊕	⊕
Integration with Office365	⊕	⊕	⊕	⊕	⊕	⊕
Integration with Microsoft Office on a local computer	⊕	⊕	⊕	⊕	⊕	⊕
Available online storage space + fast cleanup	⊕	⊕	⊕	⊕	⊕	⊕
Restrict document co-editing	⊖	⊖	⊕	⊕	⊕	⊕
Drive documents search	⊖	⊖	⊖	⊖	⊕	⊕
File access permissions	⊖	⊖	⊖	⊕	⊕	⊕
Folder access permissions	⊖	⊖	⊖	⊕	⊕	⊕

DOCUMENTS

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
View documents in docx, pptx, xlsx, csv, html, and other formats	⊖	⊕	⊕	⊕	⊕	⊕
Collaborative editing	10 days	10 days	⊕	⊕	⊕	⊕
Folder access permissions	⊖	⊖	⊕	⊕	⊕	⊕
Text files (docx, xlsx, pptx, odt, ods, odp, doc, xls, ppt, txt, rtf, html, epub, and csv)	⊖	⊖	⊕	⊕	⊕	⊕

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Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
COLLABORATION						
DOCUMENTS						
Spreadsheets	⊖	⊖	⊕	⊕	⊕	⊕
Presentations	⊖	⊖	⊕	⊕	⊕	⊕
Auto-save	⊖	⊖	⊕	⊕	⊕	⊕
Maximum number of co-editors	⊖	⊖	5	10	20	40
Online document co-editing	10 days	10 days	⊕	⊕	⊕	⊕
Real-time editing	10 days	10 days	⊕	⊕	⊕	⊕
Auto-save	10 days	10 days	⊕	⊕	⊕	⊕
Version history storage limit	⊖	⊖	90 days	90 days	90 days	90 days
Public document access	⊖	⊖	⊕	⊕	⊕	⊕
Co-editing with external users	⊖	⊖	⊕	⊕	⊕	⊕
Password-protected or time-limited access	⊖	⊖	⊕	⊕	⊕	⊕
Integration with Google Docs	⊖	⊕	⊕	⊕	⊕	⊕
Integration with Office365	⊖	⊕	⊕	⊕	⊕	⊕
Integration with Microsoft Office on a local computer	⊖	⊕	⊕	⊕	⊕	⊕
Edit and collaborate on documents inside tasks, chats, calls and the Feed	⊖	⊕	⊕	⊕	⊕	⊕
GROUPS						
Groups	⊕	⊕	⊕	⊕	⊕	⊕
Public workgroups	⊕	⊕	⊕	⊕	⊕	⊕
Private workgroups	⊕	⊕	⊕	⊕	⊕	⊕
Hidden workgroups	⊕	⊕	⊕	⊕	⊕	⊕
Workgroups/projects with external users (extranet)	⊕	⊕	⊕	⊕	⊕	⊕
Workgroup access permissions	⊖	⊖	⊖	⊕	⊕	⊕
EMAIL COPY STORAGE						
Email copy storage	⊖	⊕	⊕	⊕	⊕	⊕
Integration with third-party email services	⊖	⊕	⊕	⊕	⊕	⊕
Maximum number of email inboxes per user	⊖	1	5	10	10	12
Email sync period	⊖	7 days	30 days	90 days	90 days	90 days
Create CRM deal from email	⊖	⊕	⊕	⊕	⊕	⊕

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Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
COLLABORATION						
EMAIL COPY STORAGE						
Create task from email	−	+	+	+	+	+
Discuss email in Feed	−	+	+	+	+	+
Discuss email in chat	−	+	+	+	+	+
Create event in calendar from email	−	+	+	+	+	+
HR						
USER PROFILE						
Contact details	+	+	+	+	+	+
Custom fields in user profile	+	+	+	+	+	+
Supervisors and subordinates	+	+	+	+	+	+
Appreciation badges	+	+	+	+	+	+
Measure stress level in mobile app	+	+	+	+	+	+
Employee task list	+	+	+	+	+	+
Employee calendar	+	+	+	+	+	+
Employee Drive	+	+	+	+	+	+
Employee work time	−	−	−	+	+	+
Employee reports	−	−	−	+	+	+
Documents signed by employee	−	−	−	+	+	+
Status: online or last seen	+	+	+	+	+	+
ORGANIZATIONAL STRUCTURE OF THE COMPANY						
Company structure	+	+	+	+	+	+
Employee directory	+	+	+	+	+	+
Quick employee search	+	+	+	+	+	+
Export employee list to Excel	−	−	−	+	+	+
Employee list synchronization with Outlook, CardDAV	+	+	+	+	+	+
Integration with Single Sign-On (SSO)	+	−	−	−	+	+
KNOWLEDGE BASES						
Knowledge bases	+	+	+	+	+	+
Company knowledge base	1	3	5	Unlimited	Unlimited	Unlimited
Project knowledge base	−	−	+	+	+	+

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Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
COLLABORATION						
KNOWLEDGE BASES						
Project knowledge base	⊕	⊕	⊕	⊕	⊕	⊕
Knowledge base access permissions	⊖	⊖	⊕	⊕	⊕	⊕
HR						
CHECK-IN						
Check-in	⊕	⊕	⊕	⊕	⊕	⊕
Multiple check-ins	⊕	⊕	⊕	⊕	⊕	⊕
Send check-in message to multple chats	⊕	⊕	⊕	⊕	⊕	⊕
Check-in location	⊕	⊕	⊕	⊕	⊕	⊕
Attach image to check-in message	⊕	⊕	⊕	⊕	⊕	⊕
Check-in starts working day automatically	⊖	⊖	⊖	⊕	⊕	⊕
WORKTIME TRACKING AND REPORTS						
Worktime tracking and reports	⊖	⊖	⊕	⊕	⊕	⊕
Employee schedules	⊖	⊖	⊖	⊕	⊕	⊕
Employee worktime tracking	⊕	⊕	⊕	⊕	⊕	⊕
Work reports	⊖	⊖	⊕	⊕	⊕	⊕
Absence management	⊖	⊖	⊕	⊕	⊕	⊕
Meetings and briefings	⊖	⊖	⊕	⊕	⊕	⊕
Bitrix24 Vibe: themes for main page	⊖	⊖	⊖	⊕	⊕	⊕
Smart search	⊕	⊕	⊕	⊕	⊕	⊕
MESSENGER						
CHATS						
One-on-one chats	⊕	⊕	⊕	⊕	⊕	⊕
Public and private chats	⊕	⊕	⊕	⊕	⊕	⊕
General chat	⊕	⊕	⊕	⊕	⊕	⊕
Create task from chat	⊕	⊕	⊕	⊕	⊕	⊕
Create event in calendar from chat	⊕	⊕	⊕	⊕	⊕	⊕
Create department chat with automatically updated list of participants	⊕	⊕	⊕	⊕	⊕	⊕
View messages offline from smartphone	⊕	⊕	⊕	⊕	⊕	⊕
Chat history storage period	30 days	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

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Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
MESSENGER						
CHATS						
CoPilot in chat	⊕	⊕	⊕	⊕	⊕	⊕
CHANNELS						
Public channels	⊕	⊕	⊕	⊕	⊕	⊕
Private channels	⊕	⊕	⊕	⊕	⊕	⊕
Department channels	⊕	⊕	⊕	⊕	⊕	⊕
Automatically add new employees to department channels	⊕	⊕	⊕	⊕	⊕	⊕
Company channel	⊕	⊕	⊕	⊕	⊕	⊕
View posts offline from smartphone	⊕	⊕	⊕	⊕	⊕	⊕
Channel history: posts and comments	⊕	⊕	⊕	⊕	⊕	⊕
Access permissions	⊖	⊕	⊕	⊕	⊕	⊕
BITRIX24 SYNC						
Video calls	⊕	⊕	⊕	⊕	⊕	⊕
Maximum number of participants in a video call	100	100	100	100	100	100
Videoconferencing	⊕	⊕	⊕	⊕	⊕	⊕
Maximum number of participants in a video conference	100	100	100	100	100	100
Screen sharing	⊖	⊕	⊕	⊕	⊕	⊕
Audio/video recording	⊖	⊕	⊕	⊕	⊕	⊕
Background blur	⊖	⊕	⊕	⊕	⊕	⊕
Meeting brief	⊖	⊕	⊕	⊕	⊕	⊕
Start video call from task, calendar or chat in one click	⊕	⊕	⊕	⊕	⊕	⊕
Encryption	⊕	⊕	⊕	⊕	⊕	⊕
Call duration	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
3D avatars in video calls	⊕	⊕	⊕	⊕	⊕	⊕
CHATS WITH CLIENTS						
Open channels in chats	⊕	⊕	⊕	⊕	⊕	⊕
TASKS & PROJECTS						
BASIC WORK DISCIPLINE						
Assign tasks to yourself	⊕	⊕	⊕	⊕	⊕	⊕
Assign tasks to other employees	⊕	⊕	⊕	⊕	⊕	⊕

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Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
TASKS & PROJECTS						
BASIC WORK DISCIPLINE						
Checklists in tasks	+	+	+	+	+	+
Unlimited tasks	+	+	+	+	+	+
Unlimited files in tasks	+	+	+	+	+	+
Comments in tasks	+	+	+	+	+	+
Start video call from task in one click	+	+	+	+	+	+
Reminders in tasks	+	+	+	+	+	+
Task status summary	+	+	+	+	+	+
TASK FOCUS MODE						
Sort tasks by recent activity	+	+	+	+	+	+
View overdue tasks in one click	+	+	+	+	+	+
View tasks with new comments	+	+	+	+	+	+
Task view modes: Kanban, list, planner, calendar	+	+	+	+	+	+
Gantt chart	5	+	+	+	+	+
Mobile tasks for iOS and Android	+	+	+	+	+	+
BASIC WORK DISCIPLINE						
Observers and participants in tasks	−	−	+	+	+	+
Custom assignee for each point on a checklist	−	−	+	+	+	+
Subtasks	−	−	+	+	+	+
Task rating by supervisor	−	−	+	+	+	+
Check task upon completion	−	−	+	+	+	+
Task efficiency (KPI)	−	−	+	+	+	+
Restore deleted tasks from recycle bin	−	−	+	+	+	+
Integration with CRM	−	+	+	+	+	+
Integration with calendar	−	+	+	+	+	+
Integration with email (email-to-task conversion)	−	+	+	+	+	+
PROJECT MANAGEMENT						
Project management	−	−	+	+	+	+
Public projects	−	−	+	+	+	+
Private projects	−	−	+	+	+	+

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Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
TASKS & PROJECTS						
PROJECT MANAGEMENT						
Hidden projects	–	–	+	+	+	+
Project start/end dates	–	–	+	+	+	+
Project owner	–	–	+	+	+	+
Project view modes: Kanban, list, planner, calendar	–	–	+	+	+	+
Gantt chart	–	–	+	+	+	+
Comments in projects	–	–	+	+	+	+
Start video call from project in one click	–	–	+	+	+	+
PROJECT FOCUS MODE						
Project focus mode	–	–	+	+	+	+
Sort projects by recent activity	–	–	+	+	+	+
View overdue projects in one click	–	–	+	+	+	+
View projects with new comments	–	–	+	+	+	+
PROFESSIONAL TASK & PROJECT MANAGEMENT						
Professional task & project management	–	–	–	+	+	+
Task time tracking	–	–	–	+	+	+
Task time tracking (manual)	–	–	–	+	+	+
Access permissions in tasks	–	–	–	+	+	+
Supervising section in tasks	–	–	–	+	+	+
Delegate tasks	–	–	–	+	+	+
Skip weekends and holidays when planning	–	–	–	+	+	+
Project templates	–	–	–	+	+	+
Cutom fields in tasks	–	–	–	+	+	+
Access permissions in projects	–	–	–	+	+	+
TASK AUTOMATION						
Recurring tasks	–	–	–	+	+	+
Templates with subtasks	–	–	–	+	+	+
Share templates	–	–	–	+	+	+
Flows	–	–	–	+	+	+

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Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
TASKS & PROJECTS						
TASK AUTOMATION						
Task pending time	−	−	−	+	+	+
Planned completion time	−	−	−	+	+	+
Task distribution	−	−	−	+	+	+
Flow team efficiency	−	−	−	+	+	+
Mobile flows in iOS and Android	−	−	−	+	+	+
Flow analytics	−	−	−	+	+	+
Task automation rules	−	−	−	+	+	+
Integration with workflows	−	−	−	+	+	+
AI IN TASKS – COPILOT						
Create task description	+	+	+	+	+	+
Create task checklist	+	+	+	+	+	+
Explain task	+	+	+	+	+	+
Summarize task	+	+	+	+	+	+
Summarize task comments	+	+	+	+	+	+
ANALYTICS AND REPORTS IN TASKS						
Dashboard editor	−	−	−	+	+	+
Flows	−	−	−	+	+	+
BI Builder	−	−	+	+	+	+
SCRUM						
Scrum	−	−	−	+	+	+
Scrum teams	−	−	−	+	+	+
Maximum number of teams	−	−	−	10	20	20
Sprint planning	−	−	−	+	+	+
Backlog	−	−	−	+	+	+
Active spring management	−	−	−	+	+	+
Team velocity	−	−	−	+	+	+
Burndown chart	−	−	−	+	+	+
Epics	−	−	−	+	+	+

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Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB

TASKS & PROJECTS

SCRUM

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
DoD	⊖	⊖	⊖	⊕	⊕	⊕
Team meeting planning	⊖	⊖	⊖	⊕	⊕	⊕
Team chats	⊖	⊖	⊖	⊕	⊕	⊕
Communications and discussions in tasks	⊖	⊖	⊖	⊕	⊕	⊕
Start video call from task in one click	⊖	⊖	⊖	⊕	⊕	⊕
Kanban in Scrum	⊖	⊖	⊖	⊕	⊕	⊕

AI IN TASKS – COPILOT

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Maximum number of searchable tasks	100	100 000	200 000	Unlimited	Unlimited	Unlimited

CRM

BASIC TOOLS

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Deals (unlimited)	⊕	⊕	⊕	⊕	⊕	⊕
Contacts (unlimited)	⊕	⊕	⊕	⊕	⊕	⊕
Companies (unlimited)	⊕	⊕	⊕	⊕	⊕	⊕
Invoices (unlimited)	⊖	⊕	⊕	⊕	⊕	⊕
Estimates (unlimited)	⊖	⊖	⊕	⊕	⊕	⊕
Leads (unlimited)	⊖	⊖	⊕	⊕	⊕	⊕
Simple CRM mode (without leads)	⊕	⊕	⊕	⊕	⊕	⊕
Classic CRM mode (with leads)	⊖	⊖	⊕	⊕	⊕	⊕
Convert lead to contact, company, deal	⊖	⊖	⊕	⊕	⊕	⊕
Convert deals to estimates	⊖	⊖	⊕	⊕	⊕	⊕
Convert deal to invoice	⊖	⊕	⊕	⊕	⊕	⊕
Convert estimates to deals and invoices	⊖	⊕	⊕	⊕	⊕	⊕
CRM documents (printable invoices, contracts, etc.)	⊖	⊕	⊕	⊕	⊕	⊕
Maximum template file size	⊖	2 Mb	2 Mb	2 Mb	2 Mb	2 Mb
Access permissions for document templates	⊖	⊕	⊕	⊕	⊕	⊕

BASIC CRM SCENARIOS AND SETTINGS

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Kanban view	⊕	⊕	⊕	⊕	⊕	⊕
Custom stages/statuses	⊕	⊕	⊕	⊕	⊕	⊕

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CRM

BASIC CRM SCENARIOS AND SETTINGS

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Make selected fields required at a certain stage	−	+	+	+	+	+
Sales pipelines	1	5	10	20	Unlimited	Unlimited
Sales tunnels	−	+	+	+	+	+
Make CRM fields hidden from selected users	−	−	−	+	+	+
Timeline	+	+	+	+	+	+
Recycle bin	+	+	+	+	+	+
Restore from recycle bin	−	+	+	+	+	+
Keep deleted files in CRM recycle bin	30 days	30 days	30 days	30 days	30 days	30 days
Recurring deals	−	+	+	+	+	+
Recurring invoices	−	−	+	+	+	+
Automatic duplicates detection	+	+	+	+	+	+
Automatic dialer	−	+	+	+	+	+
Resource booking for appointment scheduling in CRM	−	+	+	+	+	+
Zoom integration	−	−	+	+	+	+
Google Maps in contacts and companies in CRM	+	+	+	+	+	+
Google Maps in custom fields	+	+	+	+	+	+
Observers in deals, contacts, companies, leads and Smart Process Automations	−	−	+	+	+	+
Chat inside CRM	−	−	+	+	+	+
Unfinished activities in CRM (for the whole account)	50 000	50 000	50 000	50 000	100 000	100 000
CRM access permissions	−	+	+	+	+	+
Proactive CRM	+	+	+	+	+	+
Open slots in CRM	−	+	+	+	+	+
AI scoring	−	−	−	+	+	+
CRM access log	−	−	+	+	+	+
Change history	−	−	+	+	+	+
CRM duplicate control master (duplicate search)	−	−	+	+	+	+

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Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB

CRM

DATA IMPORT/EXPORT AND INTEGRATIONS

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Import via CSV	+	+	+	+	+	+
Migrate from other CRM	+	+	+	+	+	+
Import contacts from vCard, Gmail, Outlook, Yahoo Mail	+	+	+	+	+	+
Export contacts to CSV, Excel, Outlook; export companies to CSV, Excel	−	+	+	+	+	+

CONTACT CENTER

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Bitrix24 Telephony	−	+	+	+	+	+
Integration with external telephony (apps and SIP connectors)	−	+	+	+	+	+
Email copy storage	−	+	+	+	+	+
Connect external email	−	+	+	+	+	+
Emails from CRM (per month)	−	10 000	50 000	100 000	250 000	100 000
Inboxes per user	−	1	5	10	10	12
Initial email synchronization and storage limit	−	7 days	30 days	90 days	90 days	90 days
Number of recipients for emails from CRM	1	+	+	+	+	+
Live chat	+	+	+	+	+	+
Website widget	+	+	+	+	+	+
CRM forms	100 completed forms	+	+	+	+	+
CRM form templates	−	−	+	+	+	+
Remove "Powered by Bitrix24" in CRM forms and live chat	−	+	+	+	+	+
Call back widget	−	+	+	+	+	+
Open channels	+	+	+	+	+	+
Telegram, Facebook	+	+	+	+	+	+
Instagram	+	+	+	+	+	+
Apple Business Chat	−	+	+	+	+	+
Viber	−	+	+	+	+	+
WhatsApp	−	+	+	+	+	+
Instagram comments	+	+	+	+	+	+
Instant WhatsApp	−	+	+	+	+	+

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
Max number of open channels	1	2	10	Unlimited	Unlimited	Unlimited
Rest API	−	+	+	+	+	+
Invite to Telegram (invite to chat)	+	+	+	+	+	+
OPEN CHANNEL SETTINGS						
Workhour settings	−	+	+	+	+	+
Request contact information	+	+	+	+	+	+
Personal data processing warning	+	+	+	+	+	+
Route chat to all distribution mode	−	+	+	+	+	+
Client conversation rating	−	+	+	+	+	+
Supervisor conversation rating	−	−	+	+	+	+
Canned replies	−	−	−	+	+	+
Conversation transfer between employees	−	+	+	+	+	+
Conversation transfer between Open Channels	−	+	+	+	+	+
Automated replies	+	+	+	+	+	+
Conversation analytics	−	−	+	+	+	+
Export data to Excel	−	−	−	+	+	+
Channel access permissions	−	−	−	+	+	+
TELEPHONY SETTINGS						
Phone number rental	−	+	+	+	+	+
PBX integration via Rest API	−	+	+	+	+	+
PBX integration via SIP connector	−	+	+	+	+	+
Unlimited incoming/outbound lines	−	+	+	+	+	+
Call routing	−	+	+	+	+	+
Call transfer	−	+	+	+	+	+
VoIP phone sets	−	+	+	+	+	+
Internal extensions	−	+	+	+	+	+
Workhour settings	−	+	+	+	+	+
Voicemail and greetings	−	+	+	+	+	+

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB

CRM

TELEPHONY SETTINGS

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Call to all distribution mode	⊖	⊕	⊕	⊕	⊕	⊕
Missed call forwarding	⊖	⊕	⊕	⊕	⊕	⊕
Call intercept	⊖	⊕	⊕	⊕	⊕	⊕
Match number to source (CRM)	⊖	⊕	⊕	⊕	⊕	⊕
Export call details to Excel	⊖	⊕	⊕	⊕	⊕	⊕
VoIP phone intercept	⊖	⊕	⊕	⊕	⊕	⊕
Automatic dialer	⊖	⊕	⊕	⊕	⊕	⊕
Call quality evaluation	⊖	⊕	⊕	⊕	⊕	⊕
IVR (voice menu)	⊖	2 levels	2 levels	Unlimited	Unlimited	Unlimited
Call recording (per month)	⊖	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Queue groups	⊖	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Queue group size	⊖	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Automatic call transcription	⊖	$	$	$	$	$
Telephony access permissions	⊖	⊕	⊕	⊕	⊕	⊕
Call recording playback speed	⊖	⊕	⊕	⊕	⊕	⊕
Call statistics	⊖	⊕	⊕	⊕	⊕	⊕
Sites	⊖	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Visitors	⊖	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Phone numbers	⊖	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

ANALYTICS AND REPORTS

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Sales plan	⊕	⊕	⊕	⊕	⊕	⊕
CRM analytics	⊕	⊕	⊕	⊕	⊕	⊕
Max number of leads, deals, contacts or companies included in CRM analytics reports	1 000	100 000	100 000	100 000	200 000	1 300 000
BI Builder in CRM	⊕	⊕	⊕	⊕	⊕	⊕

SALES AND MARKETING AUTOMATION

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Automation rules and triggers in deals	5	⊕	⊕	⊕	⊕	⊕
Webhooks in automation rules and triggers	⊖	⊕	⊕	⊕	⊕	⊕

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB

CRM

SALES AND MARKETING AUTOMATION

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Configure automation rules via workflow designer	⊖	⊖	⊖	⊕	⊕	⊕
Smart scripts	⊕	⊕	⊕	⊕	⊕	⊕
Automation rule test mode in CRM deals	⊖	⊖	⊖	⊕	⊕	⊕
Business process automation in CRM	⊖	⊖	⊖	⊕	⊕	⊕
Smart Process Automation (SPA)	⊖	⊖	⊖	150	1 000	1 000
Lists	⊕	⊕	⊕	⊕	⊕	⊕

PRODUCT CATALOG + INVENTORY MANAGEMENT

CATALOG OF PRODUCTS AND SERVICES

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Catalog of products and services	⊕	⊕	⊕	⊕	⊕	⊕
Catalog items	Unlimited	3 000	5 000	500 000	Unlimited	Unlimited
Products published on sites and landing pages	100	1 000	3 000	5 000	5 000	5 000
Simple products	⊕	⊕	⊕	⊕	⊕	⊕
Product variants (SKU)	⊕	⊕	⊕	⊕	⊕	⊕
Services	⊕	⊕	⊕	⊕	⊕	⊕
Integration with CRM	⊕	⊕	⊕	⊕	⊕	⊕
Tax setup in product catalog	⊕	⊕	⊕	⊕	⊕	⊕

MOBILE APP

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Barcode scanner	⊕	⊕	⊕	⊕	⊕	⊕
Quick product image upload from smartphone	⊕	⊕	⊕	⊕	⊕	⊕
Enter purchase price and sales price in one inventory object	⊕	⊕	⊕	⊕	⊕	⊕
Distribute products among warehouses	⊖	⊕	⊕	⊕	⊕	⊕
Search products, variations, services by name and properties	⊕	⊕	⊕	⊕	⊕	⊕
Personal discounts in deals	⊕	⊕	⊕	⊕	⊕	⊕
Custom fields in products and services	⊕	⊕	⊕	⊕	⊕	⊕
Warehouses	⊖	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

BASIC INVENTORY DOCUMENTS

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Stock receipts	⊖	⊕	⊕	⊕	⊕	⊕
Stock adjustments	⊖	⊕	⊕	⊕	⊕	⊕

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB

PRODUCT CATALOG + INVENTORY MANAGEMENT

BASIC INVENTORY DOCUMENTS

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Transfers	⊖	⊕	⊕	⊕	⊕	⊕
Sales orders	⊖	⊕	⊕	⊕	⊕	⊕
Write-offs	⊖	⊕	⊕	⊕	⊕	⊕
Printable documents	⊖	⊕	⊕	⊕	⊕	⊕

BASIC REPORTS

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Current stock	⊖	⊕	⊕	⊕	⊕	⊕
Inventory report	⊖	⊕	⊕	⊕	⊕	⊕
Gross profit and gross margin reports	⊖	⊕	⊕	⊕	⊕	⊕
FIFO and Average costing methodologies	⊖	⊕	⊕	⊕	⊕	⊕
Product import	⊖	⊕	⊕	⊕	⊕	⊕
USB barcode scanner support	⊖	⊕	⊕	⊕	⊕	⊕

INVENTORY MANAGEMENT IN CRM

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Reserve products from deals	⊖	⊕	⊕	⊕	⊕	⊕
Sales orders in deals	⊖	⊕	⊕	⊕	⊕	⊕

PRODUCT CATALOG ACCESS PERMISSIONS

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Create product	⊖	⊖	⊕	⊕	⊕	⊕
Edit product	⊖	⊖	⊕	⊕	⊕	⊕
Change product selling price	⊖	⊖	⊕	⊕	⊕	⊕
Apply product discount	⊖	⊖	⊕	⊕	⊕	⊕
Role-based access permissions (administrator, staff, warehouse clerk)	⊖	⊖	⊕	⊕	⊕	⊕
Custom roles	⊖	⊖	⊕	⊕	⊕	⊕

INVENTORY MANAGEMENT ACCESS PERMISSIONS

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
View inventory management documents	⊖	⊖	⊕	⊕	⊕	⊕
Create and edit inventory management documents	⊖	⊖	⊕	⊕	⊕	⊕
Process inventory objects	⊖	⊖	⊕	⊕	⊕	⊕
Cancel processing	⊖	⊖	⊕	⊕	⊕	⊕
Delete inventory object	⊖	⊖	⊕	⊕	⊕	⊕
Allow negative product quantity on stock transfer or write-off	⊖	⊖	⊕	⊕	⊕	⊕

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
PRODUCT CATALOG + INVENTORY MANAGEMENT						
PRODUCT CATALOG ACCESS PERMISSIONS						
Role-based access permissions (administrator, staff, warehouse clerk)	−	−	+	+	+	+
Custom roles	−	−	+	+	+	+
ADVANCED INVENTORY MANAGEMENT IN CRM						
Automated sales order processing when a deal is closed	−	+	+	+	+	+
ENHANCED ACCESS PERMISSIONS IN PRODUCT CATALOG						
Shipping documents synchronization	−	−	−	+	+	+
MARKETING						
Bulk email (per month)	−	−	50 000	100 000	250 000	1 000 000
Bulk SMS	−	−	+	+	+	+
Voice broadcasting	−	−	+	+	+	+
Bulk messaging (Contact Center)	−	−	+	+	+	+
Ads	−	−	+	+	+	+
Segment-based sales generator	−	+	+	+	+	+
Ad audiences (Facebook, Instagram)	−	+	+	+	+	+
Access permissions	−	−	−	+	+	+
SALES INTELLIGENCE						
Max number of leads, deals, contacts or companies included in Sales Intelligence reports	1 000	100 000	100 000	100 000	250 000	1 300 000
Automated data only (without banners/UTM)	+	+	+	+	+	+
Custom source	−	−	−	+	+	+
Ad campaign analysis	−	−	−	+	+	+
Call tracking	−	−	−	+	+	+
PAYMENT AND DELIVERY						
CRM Payment and Delivery	−	+	+	+	+	+
WhatsApp messages and SMS from Bitrix24	−	+	+	+	+	+
SEARCHABLE IN CRM WITH FILTERS (MAX NUMBER)						
Leads	−	−	200 000	Unlimited	Unlimited	Unlimited
Deals	1 000	100 000	200 000	Unlimited	Unlimited	Unlimited
Contacts	1 000	100 000	200 000	Unlimited	Unlimited	Unlimited
Companies	1 000	100 000	200 000	Unlimited	Unlimited	Unlimited

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB

PAYMENT AND DELIVERY

SEARCHABLE IN CRM WITH FILTERS (MAX NUMBER)

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Invoices	−	−	+	+	+	+
Estimates	−	−	200 000	50 000	10 000	650 000
Number of deals for searching and filtering by fields in contacts and companies	1 000	50 000	50 000	50 000	10 000	650 000
Number of deals for searching and filtering by observers	−	−	50 000	50 000	10 000	650 000

TERMINAL

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Payment terminal	−	+	+	+	+	+

SITES AND LANDING PAGES

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Sites	1	10	10	Unlimited	Unlimited	Unlimited
Web pages	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Use own domain	+	+	+	+	+	+
Site templates (created by Bitrix24)	+	+	+	+	+	+
Site templates (from Bitrix24 Market)	−	+	+	+	+	+
Copy web pages	+	+	+	+	+	+
Google Analytics	−	+	+	+	+	+
Google Maps	+	+	+	+	+	+
CRM forms	100 completed forms	+	+	+	+	+
Live chat	+	+	+	+	+	+
Call back widget	−	+	+	+	+	+
Remove "Powered by Bitrix24" branding	−	+	+	+	+	+
Access permissions	−	−	+	+	+	+
Sales Intelligence	−	−	+	+	+	+
Custom theme color	−	+	+	+	+	+
Insert HTML or JS	−	+	+	+	+	+
Dynamic blocks	−	+	+	+	+	+
Site import	+	+	+	+	+	+
Site export	−	+	+	+	+	+
Superblock	−	+	+	+	+	+
Cookie consent	+	+	+	+	+	+

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
ONLINE STORES						
Max number of stores	1	1	5	10	Unlimited	Unlimited
Orders (except inventory management)	100	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Catalog items	Unlimited	3 000	5 000	500 000	Unlimited	Unlimited
Revenue	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Transaction processing	0%	0%	0%	0%	0%	0%
Access permissions	⊖	⊖	⊕	⊕	⊕	⊕
SKU	⊕	⊕	⊕	⊕	⊕	⊕
Sets and bundles	⊖	⊖	⊖	⊕	⊕	⊕
Variable prices	⊖	⊖	⊖	⊕	⊕	⊕
Discount templates	⊕	⊕	⊕	⊕	⊕	⊕
Discount builder	⊖	⊕	⊕	⊕	⊕	⊕
Coupons	⊕	⊕	⊕	⊕	⊕	⊕
Cumulative discounts	⊖	⊖	⊖	⊕	⊕	⊕
Automation rules	⊖	⊕	⊕	⊕	⊕	⊕
Payment processing	⊕	⊕	⊕	⊕	⊕	⊕
Fixed shipping cost	⊕	⊕	⊕	⊕	⊕	⊕
Shipping costs calculator	⊕	⊕	⊕	⊕	⊕	⊕
Online store import (without catalog)	⊕	⊕	⊕	⊕	⊕	⊕
Online store export (without catalog)	⊖	⊕	⊕	⊕	⊕	⊕
BI ANALYTICS						
Report row limit	⊖	10 000	10 000	100 000	250 000	10 000 000
BI BUILDER						
Dashboard editor	⊖	⊖	⊕	⊕	⊕	⊕
Rows per data table	⊖	⊖	1 million	5 million	10 million	10 million
Number of dashboards	⊖	⊖	Unlimited	Unlimited	Unlimited	Unlimited
Data sources	⊖	⊖	25	25	25	25
Dashboard update frequency	⊖	⊖	1 hour	1 hour	1 hour	1 hour
Roles	⊖	⊖	⊖	⊕	⊕	⊕

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
BITRIX24 SIGN						
Number of documents	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Digital certificate of completion	✓	✓	✓	✓	✓	✓
Audit trail	✓	✓	✓	✓	✓	✓
Templates	✓	✓	✓	✓	✓	✓
Facsimile	✓	✓	✓	✓	✓	✓
Automated hand-written signature generator	✓	✓	✓	✓	✓	✓
CRM integration	✗	✗	✗	✓	✓	✓
Automation	✗	✗	✗	✓	✓	✓
Access permissions	✓	✓	✓	✓	✓	✓
IDENTIFICATION OF SIGNATURE PARTIES						
Via email	✗	✗	✗	✓	✓	✓
Via phone number/SMS	✗	✗	✗	✓	✓	✓
Via WhatsApp	✗	✗	✗	✓	✓	✓
SIGNATURE PARTY NOTIFICATIONS						
Email	✗	✗	✗	✓	✓	✓
SMS	✗	✗	✗	✓	✓	✓
WhatsApp	✗	✗	✗	✓	✓	✓
E-SIGNATURE FOR HR						
e-Signature for representative and company	✗	✗	✗	✓	✓	✓
HR workspace	✗	✗	✗	✓	✓	✓
Send and Sign	✗	✗	✗	✓	✓	✓
Document editor	✗	✗	✗	✓	✓	✓
Max users per document	✗	✗	✗	20	Unlimited	Unlimited
Basic automation	✗	✗	✗	✓	✓	✓
Automation rules and triggers	✗	✗	✗	✗	✓	✓
BUSINESS AUTOMATION						
Workflows in Feed	✗	✗	✗	✓	✓	✓
Workflow designer	✗	✗	✗	✓	✓	✓
Lists	✗	✗	✗	✓	✓	✓

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
BUSINESS AUTOMATION						
Robotic Process Automation (RPA) limit	1	1	5	Unlimited	Unlimited	Unlimited
RPA access permissions	+	+	+	+	+	+
Workflows in mobile app	−	−	−	+	+	+
CoPilot in sites (images)	−	−	−	+	+	+
Smart Process Automation (SPA) in mobile app	+	+	+	+	+	+
Test workflow log access	−	−	−	7 days	7 days	7 days
Automated Solutions	−	−	−	+	+	+
Maximum number of Automated Solutions	−	−	−	20	150	150
COPILOT						
CoPilot in chat	+	+	+	+	+	+
CoPilot in Feed	+	+	+	+	+	+
CoPilot in CRM	+	+	+	+	+	+
CoPilot in tasks	+	+	+	+	+	+
CoPilot in email	+	+	+	+	+	+
CoPilot in sites (text)	+	+	+	+	+	+
CoPilot in sites (images)	−	−	−	+	+	+
CoPilot group chat	+	+	+	+	+	+
Prompt library	+	+	+	+	+	+
CoPilot roles	+	+	+	+	+	+
INTEGRATION PACKAGE						
Free integration apps from Bitrix24 Market	−	2	5	10	10	10
Unlimited Rest API	−	+	+	+	+	+
Unlimited WebHooks	−	+	+	+	+	+
Unlimited local apps	−	+	+	+	+	+
Demo subscription to Bitrix24 Market	+	+	+	+	+	+
MULTIPLE BRANCHES						
BRANCH STRUCTURE						
Head Bitrix24 account in charge of all branch accounts	−	−	−	−	+	+
Unlimited branch accounts	−	−	−	−	+	+

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB

MULTIPLE BRANCHES

BRANCH STRUCTURE

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Linking existing Bitrix24 accounts to head Bitrix24 account	⊖	⊖	⊖	⊖	⊕	⊕
Each branch selects own paid plan	⊖	⊖	⊖	⊖	⊕	⊕
Each branch is able to pay for own subscription	⊖	⊖	⊖	⊖	⊕	⊕

BASIC FEATURES

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Independent CRM, Tasks, Feed, Workflows and other tools for each branch	⊖	⊖	⊖	⊖	⊕	⊕
Complete data isolation	⊖	⊖	⊖	⊖	⊕	⊕
Ability to manage branch account settings by head Bitrix24 admin	⊖	⊖	⊖	⊖	⊕	⊕
Separate employee directory and org structure for each branch	⊖	⊖	⊖	⊖	⊕	⊕
User access permissions for branch and head Bitrix24 accounts	⊖	⊖	⊖	⊖	⊕	⊕
Switching between branch accounts according to access permissions	⊖	⊖	⊖	⊖	⊕	⊕
Desktop app multibranch support	⊖	⊖	⊖	⊖	⊕	⊕
Mobile app multibranch support	⊖	⊖	⊖	⊖	⊕	⊕

BRANCH ACCESS PERMISSIONS

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Access to all branch accounts by head Bitrix24 account admin	⊖	⊖	⊖	⊖	⊕	⊕
Delegating branch access management rights	⊖	⊖	⊖	⊖	⊕	⊕
Branch account admin management	⊖	⊖	⊖	⊖	⊕	⊕
User access permissions specific to branch	⊖	⊖	⊖	⊖	⊕	⊕
Dismiss user from all branch accounts	⊖	⊖	⊖	⊖	⊕	⊕

INFRASTRUCTURE

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Optimized multi-user infrastructure	⊕	⊕	⊕	⊕	⊕	⊕
Complete data isolation	⊕	⊕	⊕	⊕	⊕	⊕
Uninterrupted service during system and infrastructure updates	⊕	⊕	⊕	⊕	⊕	⊕

HIGH-PERFORMANCE ENTERPRISE CLUSTER

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Up to 10x faster	⊖	⊖	⊖	⊖	⊕	⊕
Two geographically distributed data centers	⊖	⊖	⊖	⊖	⊕	⊕
Master-master configuration	⊖	⊖	⊖	⊖	⊕	⊕
Dynamic load balancing	⊖	⊖	⊖	⊖	⊕	⊕
Dedicated database	⊖	⊖	⊖	⊖	⊕	⊕

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
INFRASTRUCTURE						
HIGH-PERFORMANCE ENTERPRISE CLUSTER						
Dedicated application server	⊖	⊖	⊖	⊖	⊕	⊕
Increased Rest API performance	⊖	⊖	⊖	⊖	⊕	⊕
SLA guarantee	⊖	⊖	⊖	⊖	99,95%	99,95%
Data encryption	⊖	⊖	⊖	⊖	⊕	⊕
24/7 MONITORING						
24/7 infrastructure monitoring	Basic	Basic	Basic	Basic	Real-time	Real-time
Rapid response to incidents 24/7	⊕	⊕	⊕	⊕	⊕	⊕
Extended monitoring	⊖	⊖	⊖	⊖	⊕	⊕
AUTOMATIC DATA BACKUPS						
Data and infrastructure backups	⊕	⊕	⊕	⊕	⊕	⊕
Backup storage period	7 days	7 days	7 days	7 days	30 days	30 days
Restore backup to specified date by request	⊖	⊖	⊕	⊕	⊕	⊕
SECURITY						
Full user session encryption in Bitrix24	⊕	⊕	⊕	⊕	⊕	⊕
Account data isolation	⊕	⊕	⊕	⊕	⊕	⊕
SECURE AUTHORIZATION						
QR code authorization via mobile app	⊕	⊕	⊕	⊕	⊕	⊕
Two factor authorization (OTP)	⊕	⊕	⊕	⊕	⊕	⊕
AUTHORIZATION VIA THIRD PARTY						
Google	⊕	⊕	⊕	⊕	⊕	⊕
Facebook	⊕	⊕	⊕	⊕	⊕	⊕
Apple	⊕	⊕	⊕	⊕	⊕	⊕
Office365	⊕	⊕	⊕	⊕	⊕	⊕
LiveID	⊕	⊕	⊕	⊕	⊕	⊕
Twitter	⊕	⊕	⊕	⊕	⊕	⊕
Zoom	⊕	⊕	⊕	⊕	⊕	⊕
Restrict access by IP address	⊖	⊖	⊖	⊕	⊕	⊕
FILE AND DOCUMENT PROTECTION						
Disable public links to files and folders	⊖	⊖	⊕	⊕	⊕	⊕
Encryption at rest	⊖	⊖	⊖	⊖	⊕	⊕

	Free	Basic	Standard	Professional	Enterprise 250	Enterprise 10 000
Users	Unlimited	5	50	100	250	10 000
Online storage	5 GB	24 GB	100 GB	1 TB	3 TB	100 TB
SECURITY						
AUDIT TRAIL						
Event history	−	+	+	+	+	+
Days to keep event history	1 day	7 days	7 days	182 days	182 days	182 days
Password change request	−	−	−	−	7 days	7 days
Payment system error	−	−	−	−	7 days	7 days
Delivery system create error	−	−	−	−	7 days	7 days
Login history	−	−	−	−	7 days	7 days
Days to keep login history	−	−	−	−	180 days	180 days
CRM access log	−	−	+	+	+	+
ADDITIONAL PERMISSION SETTINGS						
Bitrix24 Market app permissions	+	+	+	+	+	+
Invite user permissions	+	+	+	+	+	+
Bitrix24 license purchase permissions	+	+	+	+	+	+
SUPPORT						
Chat with tech support	−	+	+	+	+	+
Backup restore	−	−	+	+	+	+
Rename account	−	−	+	+	+	+
Custom account URL with own domain name	−	−	−	+	+	+
Priority customer support	−	−	−	−	+	+
ADMINISTRATION						
Administrators	1	1	5	10	25	Unlimited
Change admin	−	+	+	+	+	+
Enable two-factor authentication (OTP) for all employees	+	+	+	+	+	+
Restrict access to Bitrix24 by IP address	−	−	−	+	+	+
Restrict public file sharing	−	−	+	+	+	+
Use own logo	−	+	+	+	+	+
Restore OTP access	−	+	+	+	+	+
Authorization history	−	7 days	7 days	182 days	182 days	182 days